

## Help Desk Support Interview Questions and Answers

### [Why did you leave your last job?](#)

Answer :: Do not abuse or disregard your past employer. You do not have to tell the fouls and problem with the management of last job. Stay positive and give a positive reason behind leaving the previous job such as an opportunity, a chance to do something special or some other forward-looking reasons. .... [Read More](#)

### [What are your weak and strong points?](#)

Answer :: It is a brilliant question which gives you a good opportunity to put an optimistic turn on something negative. You have to transmit your negatives into positives. Like in weakness you can say that I am too focused toward my work and I think I should take out time for myself. As far as strong points are concerned, they expect a simple answer from you. Just tell that you are careful, perfectionist and strong-minded. .... [Read More](#)

### [What skills are required for this post?](#)

Answer :: Well, according to me troubleshooting and problem solving are two important skills that are required by anyone who so ever is planning a career in this field. Professional must be able to work with technologically-challenged customers, excellent interpersonal and communication skills are also important. .... [Read More](#)

### [Please tell some of the job specific tasks that you had performed in your previous organization?](#)

Answer :: In my previous organization I was responsible for performing various roles and responsibilities. I used to exchange data between different applications by creating procedures, create different documents which helped in training and attend various seminars. I also helped users by developing technologies. I was also responsible for upgrading the presented software and creating new software by using different technologies. .... [Read More](#)

### [Can you please tell us about your qualification, experience and skills?](#)

Answer :: I have 5 years of experience in this field and I have excellent knowledge of principles and practices related to this job. I also carry thorough knowledge of object oriented concepts and I can easily learn new technologies. I am familiar with MS office, Windows XP, 98, SQL and C#. I can easily train new users on different software. I possess excellent knowledge of database and I can easily create database in different applications. .... [Read More](#)